

	SONARtrac™ Technical Bulletin		
	Subject: Potential Display Problem with Firmware 04.02.25 and 04.02.26	TB-018	Rev: 1
		Priority: 1	
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Problem:

The transmitter will lock up and become non-functional if the Line 1 display exceeds 13 characters in length when using Firmware release 04.02.25 and 04.02.26.

Resolution / Workaround

The following are a list of resolutions and workarounds for this problem.

1. Firmware Release 04.02.27 that was released on April 15 corrects this problem.
2. A workaround for this problem is to turn off the transmitter, unplug the sensor head to transmitter cable at the sensor head, and then plug the transmitter in. The transmitter will no longer be locked and the flow units can be changed to alternate units from the front panel of the transmitter or by using one of the utility programs. Then, re-install the sensor head to transmitter cable.
3. A second workaround is to reset transmitter defaults by shutting the transmitter off and then turning it back on while pressing the Exit Key until the transmitter starts.

Please contact Technical Support with any questions.

Business Unit Managers should forward this information to their representatives as appropriate.

Priority Code:			
1	Safety issue or system will not function	2	Intermittent problem causing system crash
3	Erratic data/readings	4	Added product feature
5	Product enhancement		

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Document Change History

Date	Revision	Changed By	ECO #	Description of Change
1May08	1	Markoja	E08-0039	Initial Release

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